

Information and Communication Standard Policy

London Children's Connection is committed to meeting the needs of people with disabilities. We will consult with people with disabilities to determine their information and communication needs and arrange accommodation to make information and communication accessible. This will be conducted in a timely manner and at no extra cost.

London Children's Connection will provide accessible formats in print as well as in a digital format depending on the type of communication necessary.

As per the multi-year accessibility plan, London Children's Connection's website conforms with the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0

1. By January 1, 2014, new internet websites and web content on those sites must conform with WCAG 2.0 Level A.
2. By January 1, 2021, all internet websites and web content must conform with WCAG 2.0 Level AA, other than,
 - i. success criteria 1.2.4 Captions (Live), and
 - ii. success criteria 1.2.5 Audio Descriptions (Pre-recorded).

Definitions:

"communications" means the interaction between two or more persons or entities, or any combination of them, where information is provided, sent or received;
("communications")

"conversion ready" means an electronic or digital format that facilitates conversion into an accessible format; ("prêt à être converti")

"information" includes data, facts and knowledge that exists in any format, including text, audio, digital or images, and that conveys meaning. ("information")